

# GOVERNMENT

*Assure open, just, and accountable government.*

## A. PUBLIC PARTICIPATION IN GOVERNMENT WILL BE PROMOTED AND PROTECTED

1. Ensure that government activities are open to the public and conducted in the open.

Performance Measures	1980	1990	1995	1996	2000	2005	2010
a. Percent of state and local agencies with published policies relating to meeting notification							
b. Number of open meetings violations verified by the Attorney General			3	7			
c. Number of bills passed without public hearings			12	13			

2. Promote citizen participation in the making of laws, rules, regulations, and policy.

3. Assure community diversity on boards, commissions, and task forces.

Performance Measures	1980	1990	1993	1995	2000	2005	2010
a. Percent change in number of subscriptions to official rulemaking publications							
Utah State Bulletin			178	2%			
Utah State Digest			188	5%			
b. Proportion of protected groups on boards, commissions, and task forces ( <i>i.e.</i> , race, color, national origin, gender, religion, age, and persons with disabilities)							

4. Increase the understanding of citizens as to how government works.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Number of school districts that utilize state approved model curriculum for state and local government						

5. Increase public participation in the electoral process.

Performance Measures	1980	1990	1992	1994	1996	2000	2005	2010
a. Percent of eligible Utahns who are registered to vote	85%	73%	82%		82.5%			
b. Percent of registered voters voting in general elections	78%		80.8%		66%			
c. Number of candidates for state, city, or county office running unopposed:								
House				10	24			
Senate				2	4			
City								
County								
d. Number of public service announcements encouraging citizens to vote								
e. Percent increase in citizen participation in district caucuses								

6. Improve citizen access to government information.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Number of electronic access points available for citizen use		0	6			

**B. GOVERNMENTS IN UTAH WILL BE MISSION-DRIVEN AND RESULTS-ORIENTED**

1. Develop government services based on input from customers/citizens on their needs and interests.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Percent of state agency level programs having processes to obtain customer feedback			100%			

Performance Measures	1980	1990	1995	2000	2005	2010
b. Percent of local governments having processes to obtain customer feedback			16%			

- Continually evaluate laws, ordinances, rules, governmental procedures, and programs to modify or eliminate those that are outdated and unneeded.

Performance Measures	1980	1981	1990	1995	2000	2005	2010
a. Number of sunset reviews conducted		31	6	40			
b. Percent of sunset reviews resulting in modification or elimination of programs		9	3	4			
c. Number of ordinances modified or repealed				200			
d. Number of rules that are reviewed every 5 years				136			
e. Percent of rules reviewed that are modified or repealed				23%			

- Ensure that government agencies and units have defined mission statements and strategic/general plans.
- Encourage the use of performance measures in government to evaluate and reward results.

Performance Measures	1980	1990	1994	1996	2000	2005	2010
a. Percent of governments with published strategic/general plans:							
State Agencies			93%	95%			
Counties			41%	66%			
Cities & Towns			12%	65%			
Special Districts				N.A.			
b. Percent of governments that set annual performance goals and annually report actual performance compared to goals			<1%	<1%			

5. Reduce the costs of government.

Performance Measures	1980	1990	1991	1992	1993	1995	2000	2005	2010
a. Cost of state and local government as a percent of state personal income	11.9%	11.7%	11.7%	11.8%	11.4%	11.2%			
b. Cost and national ranking of state and local government per households in the state		\$5276 23		\$5395 21	\$5729 24	\$6101 22			

6. Evaluate both public and private costs of laws, rules, and mandates.

Performance Measures	1980	1990	1995	2000	2005	2010

**C. UTAH'S GOVERNMENTS WILL CONTINUALLY STRIVE FOR EXCELLENCE**

1. Develop government services based on input from customers/citizens on their needs and interests.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Number of government agencies receiving input from citizen advisory/policy boards						
b. Number of government agencies receiving input from customer/citizen surveys						

2. Improve communication, coordination, and partnerships among state, local, and federal government agencies.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Number of government agencies entering into formal partnerships with other agencies						

3. Provide information and services via the electronic highway.

Performance Measures	1980	1990	1994	1995	1996	2000	2005	2010
a. Percent of state agencies with information posted to State Bulletin Board Service			68%	68%	90%			
b. Percent increase in use of State Bulletin Board Service (calls/day)			300 base calls	56%				
c. Percent of state agencies with information posted to the World Wide Web (Internet)			2%	28%	83%			

**D. UTAH'S GOVERNMENTS WILL RECRUIT, DEVELOP, AND RETAIN QUALITY AND EFFECTIVE PERSONNEL**

1. Provide appropriate training regarding duties and responsibilities for all elected, appointed, and career public officials and employees.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Number of agencies and government entities with new employee orientation programs as needed: Career employees=state/local Elected and appointed officials			19			
b. Percent of employees who receive job specific orientation within six months of their appointment: Career employees=State/Local Elected and appointed officials			100/50			

2. Provide professional development and career growth opportunities for all employees.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Percent of government employees trained in quality service skills State Local			26%			

Performance Measures	1980	1990	1995	2000	2005	2010
b. Percent of state managers and supervisors who participate in comprehensive management development programs			119 Mgrs			
c. Percent of government employees who participate in professional development programs or training annually						
d. Percent of government employees who receive education assistance annually			50%			
State Local						

3. Provide fair and safe government workplaces.

Performance Measures	1989	1990	1991	1992	1993	1994	1995	1996	2000	2005	2010
a. Number of discrimination claims filed with the Anti-Discrimination Division	536	556	682	801	903	877	811	855			
b. Number of equal pay claims filed	14	12	10	16	14	21	6	4			
c. Number of sexual harassment claims filed	65	67	90	91	109	117	131	146			
d. Percent of government employees trained in liability prevention and management											

4. Encourage diversity in the workforce.

Performance Measures	1980	1990	1995	1996	2000	2005	2010
a. Percent of government workforce that are members of protected groups (i.e., race, color, national origin, gender, and age)							

Performance Measures	1980	1990	1995	1996	2000	2005	2010
F=Female			46%	44%			
P=Protected			7%	8%			

5. Ensure competitive compensation, benefits, and incentive plans.

Performance Measures	1980	1990	1995	2000	2005	2010
a. Percent of government positions evaluated for market salary and benefits competitiveness every five years						
State			100%	100%		
Local			56%			