

Consumer Protection Division

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<p>Agency Mission</p>	<p>The Consumer Protection Division is responsible for providing help to those consumers needing relief from improper transactions such as unfair methods of competition, deceptive telemarketing, charities, unfair consumer sales practices such as “bait and switch” and failure to provide refunds, as well as fraudulent business opportunities and new vehicle “lemon law” violations. The Division assists in informing the public of possible fraudulent business deals. The Division investigates complaints and allegations of unfair, deceptive or fraudulent business practices.</p> <p>The Division registers telemarketing businesses, business opportunities, charitable organizations, credit service organizations and health spas. These businesses <u>must</u> be registered with the Division before doing business in Utah</p>